

CUSHION CARE

The 3 rules of cushion care are: FLIP, FLUFF, and REGULATE. Cushions and pillows should be FLIPPED and rotated at least once a week. FLUFF cushions and pillows at least once a week. REGULATE cushions if you notice the cover seams are wavy and do not line up with the cushion shape. Unzip the cover and hold the top of the cover by the zipper with one hand. Use the other hand to reach inside the cover to grab the front of the cushion. Pull in opposite directions to shift the cushion to its correct position inside the cover.

*****FOR CUSHIONS AND PILLOWS THAT CONTAIN FEATHERS AND DOWN*****

Feathers and down tend to settle over time and have a more relaxed appearance than a foam cushion. Cushions and pillows that contain feathers and down require more frequent maintenance. Feathers and down may occasionally work their way through the downproof ticking. This is normal and shows that the cushion is “breathing” properly.

FABRIC CARE

Vacuum with a soft brush attachment weekly. This helps prevent dust and dirt build-up and keeps your piece looking new. Make sure to follow the fabric cleaning code instructions when attempting to clean your upholstery. Having the correct cleaning solutions on hand will allow you to respond quickly to unexpected spills. When cleaning a spot or stain, always pre-test in a small, inconspicuous area. Clean from the outside to the middle of the affected area to prevent water marks. If the overall condition of your furniture is soiled, consult a professional upholstery cleaning service. Fabrics will fade or change color over time (this is an inherent characteristic of most fabrics). You can reduce this effect by minimizing direct sunlight and rotating your cushions.

***Upholstery is not meant for pet use. If you allow your pets to use your upholstery, make sure that you are taking extra precautions to protect your pieces.

LEATHER CARE

Leather is a natural product and no two hides are alike. For regular care and cleaning, wipe down leather pieces periodically with a dry, clean cloth to remove dust and prevent dirt build-up. Should a stain prove difficult to clean, use distilled water on a lightly damp cloth to blot the stain (always pre-test in an inconspicuous area). Allow the leather to dry naturally. Leather products will fade in direct sunlight.

SLIPCOVER CARE

Upon purchase of your slipcovered product, ask your Design Consultant for the specific cleaning code for the fabric you have chosen. Before removing the slipcover for cleaning, be sure to note how the cover is applied so that you can recover correctly. If the slipcover fabric is DRY CLEAN ONLY, use a professional dry cleaning service. If machine washing is recommended, remove the slipcover from the piece and zip all seat, back and throw casings. Use the Gentle cycle of your washing machine and wash the slipcover in cold water with a mild detergent. Do not overload the capacity of your washer (you may need to run 2 loads as it is recommended to clean all parts of the slipcover to avoid color variation). Tumble dry for 3-5 minutes on low heat and then continue drying on the air cycle. Return the slipcover, slightly damp, to the frame starting at the back of the frame and working from arm to arm.